

Championship COURIER



Edition #3

Hole #3
503 Yard
Par 4



A Newsletter for the Volunteers of the 2005 PGA Championship

FROM THE GENERAL CHAIR

The winter months are now behind us and preparations for the 87th PGA Championship are moving forward at a swift pace. The next five months will prove to be busy, exciting and memorable for all involved.

It is important over the next few months that you are aware of important dates including training dates, uniform distribution dates and the days you are scheduled to work. Training dates and uniform distribution dates can be found inside this newsletter.

As always, if you have any questions please feel free to contact the PGA Championship Office by calling (973) 921-1034, or by emailing 2005pgavolunteer@pgahq.com and they will be happy to answer any questions or concerns that you may have.

Baltusrol Golf Club and The PGA of America are extremely excited and looking forward to the months ahead.



Thank you!

John Huneke
General Chair



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TICKETS

Tickets are available for the 2005 PGA Championship at Baltusrol Golf Club. If you or anyone you know is interested in purchasing tickets, please contact our Ticketing Center at 1-800-742-8258.

PLEASE KEEP YOUR CONTACT INFORMATION UPDATED!

Please be sure to provide us with any corrections and/or changes to your email address. If you have not given us your email address, please send it to 2005pgavolunteer@pgahq.com. We assure you that the email addresses of our volunteers will not be given to anyone outside of The PGA of America and will be used only for PGA Championship business.

If your mailing address changes anytime within the next five months, please notify us by mailing your name, your previous address and your new address to the 2005 PGA Championship Office, P.O. Box 7, Springfield, NJ 07081. This information may also be faxed to (973) 921-1544 or emailed to 2005pgavolunteer@pgahq.com. Thank you.





YOU ARE THE IMAGE OF THE 87TH PGA CHAMPIONSHIP!

The attitude and demeanor of each and every volunteer will add to the lasting impression that make up the image of the 87th PGA Championship! Practice these underlying principles as a 2005 PGA Championship Volunteer to create an exceptional experience for you and each guest. Remember, first impressions are lasting impressions - let's make ours a good one!

1. Welcome each event guest (contestant, spectator, corporate hospitality patron, etc.) with a friendly, appropriate greeting. Also, be sure to bid every guest with a sincere thank you and a warm goodbye.
2. Our guests are not an interruption; they are the reason we are here.
3. Project a positive, upbeat attitude.
4. Use proper vocabulary - what you say is as important as how you say it.
5. Keep your eyes open for event guests who appear lost - greet them appropriately and offer assistance.
6. Know your role in emergency situations and be aware of emergency procedures.
7. Be committed to the ideals of dignity and respect as you interact with event guests and other volunteers.
8. Smile and maintain positive eye contact with all Championship guests.

IMPORTANT MESSAGE ABOUT PHOTO CREDENTIALS

For security reasons, select volunteers will be required to wear photo credentials during PGA Championship Week. This will include all volunteers assigned to the following committees:

- | | | | |
|-------------------|-----------------------------|---------------------|----------------------------------|
| - Admission Sales | - Media Center Registration | - Course Evacuation | - Standard Bearers (Adult & Jr.) |
| - Caddies | - Media Center Scoreboard | - Security | - Media Center Runners |
| - Transportation | - Player Registration | - Walking Scorers | - Card Copy (Adult & Jr.) |
| - Marshals | | | |

If you are a member of one of the committees listed above, we present the following options to you in an effort to capture your image:

You may email your photo to 2005credentials@pgahq.com or mail a photo to: 2005 PGA Championship Office, P.O. Box 7, Springfield, NJ 07081. The photo must be of your face/shoulders only. Please have the photo taken in front of a plain background (a white wall for example). Pictures with hats and sunglasses will not be accepted. For emailed photos, **please use your first and last name as the name of the file you send**. For mailed photos, **please write your first and last name on the back of the picture**. All photos (whether email or regular mail) must be received by **April 20, 2005** and will not be returned to the sender.

You are welcome to visit the PGA Championship Office (located at Baltusrol Golf Club to the right of the driving range, Shunpike Road, Springfield, NJ) and a staff member will take your photo. The dates remaining for photo credentials in the PGA Championship Office are: April 13 (1 - 6:30 pm) and April 20 (10 - 2 pm).

If you require a photo credential, PLEASE assist our office by getting your picture to us by April 20. If you have any questions about this information, please feel free to call the PGA Championship office at (973) 921-1034. Please see John Huneke's picture on page one of this newsletter as a clear example of what we're looking for. Thank you for your cooperation!

PLEASE MARK YOUR CALENDARS WITH THESE IMPORTANT DATES

JUNE 1-3, 2005

All volunteers will be notified via mail of their PGA Championship Volunteer Schedule.

JULY 15-17, 2005

Uniform & Credential Distribution will take place at Millburn High School in Millburn, NJ. The following committees will host a training meeting at Millburn High School this week as well:

Thursday, July 14, 2005	6:00 pm	Uniform & Credential Distribution
Friday, July 15, 2005	5:30 pm 7:00 pm	Marshals (Holes 1,2,4,5,6,14,16) Media Scoreboard and Public Scoreboard
Saturday, July 16, 2005	8:00 am 9:30 am 11:00 am 1:00 pm 2:30 pm 3:30 pm 4:30 pm	Leaderboards and Thru Boards Walking Scorers Marshals (Holes 7,8,9,11,12) Scoring Control Monster Board Card Copy Transportation
Sunday, July 17, 2005	11:00 am 12:00 pm 1:30 pm 3:00 pm 4:15 pm	Standard Bearers Course Evacuation Marshals (Holes 3,10,13,15,17,18) Merchandise Tent Medical Shuttle

AUGUST 1-10, 2005

The following committees will host a training meeting at Baltusrol Golf Club this week:

Monday, August 1, 2005	5:30 pm 6:00 pm 7:00 pm	Information Ecology Caddie Committee
Tuesday, August 2, 2005	5:30 pm 6:00 pm 7:00 pm	Tech-Check Merchandise Cashiers (Last Names A - I) Locker Room

Wednesday, August 3, 2005	5:00 pm 5:00 pm 6:00 pm 6:30 pm	Marshals (Holes 1 - 3) Transportation HQ Captains Merchandise Cashiers (Last Names J - R) Marshals (Holes 4 - 6)
Thursday, August 4, 2005	5:00 pm 5:00 pm 6:00 pm 6:30 pm	Merchandise Tent Marshals (Holes 7 - 9) Merchandise Cashiers (Last names S - Z) Marshals (Holes 10 - 12)
Friday, August 5, 2005	5:00 pm 6:30 pm	Marshals (Holes 13 - 15) Marshals (Holes 16 - 18)
Saturday, August 6, 2005	9:00 am 9:00 am 9:15 am 10:00 am 10:00 am 10:00 am 11:00 am 11:00 am 11:00 am 2:00 pm 2:00 pm 2:00 pm 3:00 pm 4:00 pm	Member Services Medical Shuttle (Last names A-F) Media Center Runners Ropes & Stakes Player Registration Media Center Registration Medical Shuttle (Last names G-P) Standard Bearer (Make-up) Marshals Special Teams (Last Names A - M) Medical Shuttle (Last names Q-Z) Marshals Special Teams (Last Names N - Z) Tee Refreshments Golf Cart Committee Course Evacuation
Sunday, August 7, 2005	1:00 pm 1:00 pm 2:00 pm 3:00 pm 4:00 pm	Pairing Sheet Distribution Practice Range (NJ Section) Will Call Admission Sales Corporate Hospitality Services
Tuesday, August 9, 2005	10:00 am 11:00 am 12:00 pm 6:00 pm	Monster Board Scoring Control Leaderboards & Thru Boards Walking Scorers
Wednesday, August 10, 2005	11:00 am 12:00 pm 1:00 pm	Public Scoreboard Media Center Scoreboard Card Copy

****Specific details (locations, parking, etc.) about all of these meetings will be included with your volunteer schedule in June****

Volunteer Scheduling

During the first week in March, volunteers on select committees were mailed a Shift Preference Form. This form gave the volunteers an opportunity to inform their Committee Chairperson(s) of their preferred shift dates and times. The Committee Chair(s) will use this information when assembling their committee schedules.

All volunteers will receive their assigned shifts in June. If you have a schedule conflict, you will be instructed to contact your Committee Chair(s) directly.

If you have not returned your Shift Preference Form (it was due on Friday, March 25), please do so immediately.

This applies to volunteers on the following committees:

- Admission Sales
- Caddies
- Card Copy
- Corporate Hospitality Services
- Course Evacuation
- Ecology
- Golf Carts
- Information
- Leaderboards
- Locker Room
- Marshals
- Media Center Registration
- Media Center Scoreboard
- Medical Shuttle
- Member Services
- Merchandise Tent
- Monster Board
- Pairing Sheet Distribution
- Player Registration
- Public Scoreboard
- Ropes & Stakes
- Scoring Control
- Signs
- Tech-Check
- Tee Refreshments
- Thru Boards
- Transportation
- Uniform & Cred. Dist.
- Will Call



PGA Championship Exhibit - A History of the Season's Final Major

The 87th PGA Championship is teaming up with the New Jersey Center for Visual Arts (NJCVa) to offer a thrilling Art Exhibit on display from May 22nd through the end of the PGA Championship, August 14, 2005. This Art Exhibit reveals the history and tradition of the PGA Championship and consists of 88 large cherry wood frames that display pictures and memorabilia. Some of the featured items include the putter used by Tiger Woods when he captured his first PGA Championship in 1999 at Medinah Country Club, a putter that Jack Nicklaus used to capture the 1980 PGA Championship at Oak Hill, a straw hat that Sam Snead wore when he was victorious the last time the PGA Championship took place in NJ in 1942 at Seaview CC, and much more.

Coupled with the PGA Exhibit will be the "Art of Golf Exhibition" (June 10th - August 14th), which will serve as a perfect complement to the PGA Championship Exhibit. Many nationally recognized artists as well as artists from the surrounding community have been invited to submit inspirational art, paintings and sketches relating to golf.

The grand opening for this exhibit will occur Sunday, May 22, 2005 and will be celebrated with a ribbon cutting ceremony at 12:30 pm. You are invited and encouraged to attend this complimentary event at the NJCVa, which is located at 66 Elm Street, Summit, NJ 07901.



2005 PGA CHAMPIONSHIP
P.O. BOX 7
SPRINGFIELD, NJ 07081

